

Use & Care Guide
English

DRINKPOD

1000 Pro Series

Countertop Purifier·Dispenser·Sterilizer

Model: DP1000(B)

Customer Assistance
1-844-374-6576

www.drinkpod.com

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DP1000



DP1000B

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Important Safety Instructions

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. Read all instructions.
2. Should your appliance ever fail, please disconnect the power and water immediately before calling for assistance.
3. To avoid leakage and damage, never remove appliance parts.
4. Unsupervised children should not be allowed to operate the machine.
5. Please use the product in a dry place within the temperature ranges of 40°F and 100°F.
6. Ensure the power cord is always unplugged before performing any maintenance, troubleshooting, or filter upgrades.
7. Only use Kenmore or Drinkpod accessories and filters to avoid causing damage and voiding product warranty.
8. For all service and support related issues, please immediately contact support at 1-844-374-6576, or email us at support@drinkpod.com.
9. Any and all repairs should only be attempted by qualified persons designated by Drinkpod.
10. Do not install the machine in a location exposed to direct sunlight.
11. Never store or expose your 1000 Pro Series in an environment less than 32°F.
12. This appliance is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.
13. If the supply cord is damaged, it must be replaced by the manufacturer, one of its designated service agents, or similarly qualified person, in order to avoid all hazards.
14. Do not store explosive substances such as aerosol cans, or other items with a flammable propellant, in this appliance.
15. This appliance is intended to be used in household and similar applications, kitchens, offices, and similar non-retail applications.
16. The appliance should only be plugged into a grounded three prong socket. A surge protector is recommended.
17. The appliance should never be turned upside down, or tilted more than 45°.
18. The appliance should never be cleaned utilizing a compressed water stream.
- 19. This product is designed for household use only!**
- 20. WARNING: To avoid any hazards due to instability of the appliance, it must be installed, maintained, and repaired, in accordance with this manual.**

SAVE THESE INSTRUCTIONS!

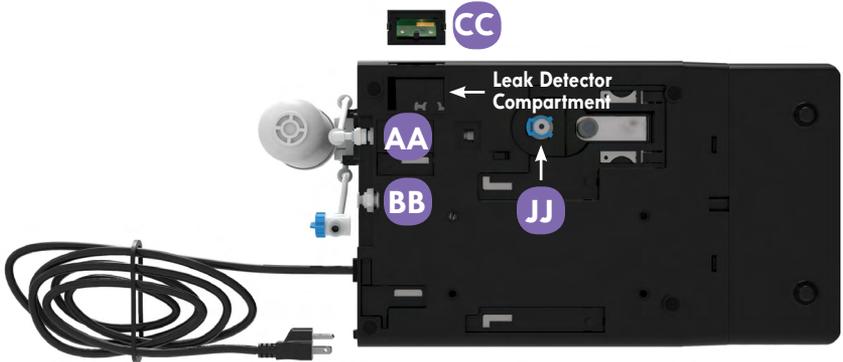
Getting To Know Your 1000 Pro Series



Important Safety Instructions



Important Safety Instructions



Product Features

- A** Control Panel
- B** Dispenser Light Button - Toggles dispenser light.
- C** ECO Mode/Filter Rest Button - Press to toggle ECO Mode, hold to reset filter.
- D** Light Sensor - Light sensor that activates ECO Mode.

Important Safety Instructions

- E** Heating System Status Light - When lit, indicates heating system is active.
- F** Cooling System Status Light - When lit, indicates cooling system is active.
- G** System Power Status Light - When lit, indicates is powered on.
- H** UV Sterilizer Status Light - When lit, UV sterilizer is active (ambient only).
- I** Pod Filter(s) Status Light - When light is red, pod filters needs replaced.
- J** Hot Dispense Mode Button - Press before dispense to select hot water.
- K** Ambient Dispense Mode Button - Press before dispense to select ambient.
- L** Cold Dispense Mode Button - Press before dispense to select cold water.
- M** QuickFill Mode Button - Press before dispense to toggle QuickFill & Constant Fill.
- N** Dispense Button - Press to dispense water.
- O** Water Dispenser Nozzle - Nozzle water is dispensed from.
- P** Drip Tray - Tray that sets above reservoir to rest cups on when dispensing.
- Q** Drip Reservoir - Collects errant water. Removable for dumping or filling tall bottles.
- R** Internal Filter Door - Removable magnetic panel concealing internal filter.
- S** Internal Filter EZ-twist Mount - Mount to attach internal filter.
- T** Internal Filter - Internal Pod Filter. **ULTRA+3 Filter recommended.**
- U** Air Filter Tray & Screen - Internal air filter. Removable for cleaning.
- V** External Filter Mounting Slots - Slots to insert external filter attachment plate into.
- X** Cold Mode Power Switch - Toggles power for water cooling system.
- Y** Hot Mode Power Switch - Toggles power for water heating system.

Important Safety Instructions

- Z** **110v Power Cord** - Provides power to 1000 Pro Series. Standard U.S. 110v only.
- AA** **Accessory Output Port** - Port to connect accessory appliances (i.e. ice-maker).
- BB** **Source Input Port** - Port that connects to water source to provide water to 1000 Pro Series.
- CC** **Leak Detection Sensor** - Detects internal leaks. If triggered, disables water flow.
- DD** **External Filter** - OPTIONAL external pod filter. **Particle Filter recommended.**
- EE** **External Filter EZ-twist Mount** - OPTIONAL external filter mount.
- FF** **External Filter Attachment Plate** - OPTIONAL external filter attachment plate.
- GG** **External Filter Source Line** - OPTIONAL external filter source bridge line.
- HH** **External Filter Appliance Line** - OPTIONAL external filter appliance bridge line.
- II** **Dispenser Light** - Illuminated dispense area.
- JJ** **Appliance Drain Port** - Port to drain 1000 Pro Series prior to storing or relocating.

Important Safety Instructions

Filters



Shown above are the available pod filter options in Drinkpod's water purification product line.

F1. ULTRA+3 Hybrid Scrub (Included) - Recommended for internal filter slot.

May be replaced by **Polishing Scrub** for increased flow rate (at the cost of purification quality). The ULTRA+3 hybrid water filter replacement pod utilizes activated carbon block filter (first stage) to greatly reduce particles, eliminate odors and discoloration, and reduce chemicals in your water, while also improving taste. This is followed by a UF membrane (2nd stage) that removes sub micron contaminants, like bacteria, colloids, and large organic molecules, down to 0.02 microns.

F2. Particle Scrub (Included/Optional Use) - It is only recommended to use this additional filter (with external filter attachment) if you water source has unusually high levels of larger contaminants. Use of this filter in such scenarios may extend your primary (internal) filters lifespan. The Particle water filter replacement pod utilizes depth filter to greatly reduce contaminants greater than 5 microns in size (i.e. cysts and rust).

Important Safety Instructions

F3. Chemical Scrub (Sold Separately) - **This filter can be used as an alternative, replacing the secondary Particle Scrub.** The Chemical water filter replacement pod utilizes activated carbon granules to improve the safety of drinking water by effectively removing common disinfection byproducts (THMs), organic contaminants like chlorinated solvents and other industrial pollutants, pesticides, and select heavy metals such as lead and mercury. The process reduces undesirable taste, odor, and color.

F4. ULTRA Scrub (Sold Separately) ULTRA water filter replacement pod utilizes a UF membrane to greatly reduce contaminants greater than 0.02 microns in size (i.e. bacteria, colloids, and large organic molecules).

F5. Polishing Scrub (Sold Separately) - **This filter is a great alternative for your primary (internal) filter if your source water doesn't contain significant levels of small contaminants. In contrast to the 0.01 micron ULTRA+3 Hybrid Scrub, it is rated at 2 microns, providing a higher flow rate, and longer filter life.** The Polishing water filter replacement pod utilizes activated carbon block filter to remove eliminate odors and discoloration in your water, while also improving taste. Additionally, it provides particle and chemical filtration.

Important Safety Instructions

Technical Specifications

Model	DP1000 (white), DP1000B (black)
Rated Power	555 Watts
Heating Power	420 Watts
Refrigeration Power	90 Watts
Rated Pure Water Flow	0.32 gal/min [43.5 psi] (1.2 L/min [0.3 MPa])
Hot Water Production	1.01 gal/hr \geq 172.4°F (4 L/hr \geq 78°C)
Hot Water Storage	0.24 gal (0.9 liter)
Cold Water Production	0.79 gal/hr \leq 50°F (3 L/hr \leq 10°C)
Cold Water Storage	0.3 gal (1.3 liters)
Environmental Temperature Requirements	40°F - 100°F (4.44°C - 37.78°C)
Environmental Humidity Requirements	\leq 90%
Water Pressure Requirements	30 psi - 101.5psi (0.2 MPa - 0.7 MPa)
Water Flow Requirements	0.53 Gal/min (2.0 L/min)
Water Source Quality	Tap Water
Appliance Size	10.24 in (260 mm) x 17.13 in (435 mm) x 16.73 in (425 mm)
Appliance Weight	29.76 lbs (13.5 kg)
Primary Filter (internal)	UF Membrane + Post Carbon Block
Secondary Filter (external)	Sediment Depth Filter
UV Sterilizer	Cold Cathode UV Sterilization Lamp (Ambient Mode Only)
UV Lamp Lifespan	Lifetime (1000 hours constant use)

Regarding Connecting Other Appliances

1. *Prior to connecting/disconnecting other appliances to the accessory port, first power off and unplug your 1000 Pro Series.*
2. *The manufacturer is not responsible for any issues or damage that may occur to other appliances connected to your Drinkpod 1000 Pro Series. These issues may include, but are not limited to: dry heating, low flow, water sloshing, etc. Drinkpod are in now way obligated to provide technical support, warranty service or replacement for any parts or components not included with your 1000 Pro Series, excluding OEM replacement filters. This guide will explain how to use, maintain, and troubleshoot your new 1000 Pro Series.*
3. *When connected to other appliances, the filter reminder function may not work accurately, as the appliance does not measure water that does not pass through the dispenser.*
4. *For optimal experience, do not dispense water from appliance while simultaneously utilizing water flow from connected appliance.*

Using Your 1000 Pro Series

This guide will explain how to use, maintain, and troubleshoot your new 1000 Pro Series.

Be sure to complete all of the applicable instructions in the Installation Guide, included with your 1000 Pro Series prior to using the appliance.

Powering On/Off Your 1000 Pro Series

Be sure to never plug in your 1000 Pro Series, or power on either temperature mode before you've connected a proper water source, and enabled water flow.

1. To power on your 1000 Pro Series, simply plug in **Z** 110v Power Cord into a 110 volt electrical outlet. To power off, unplug the appliance.
2. To power on the **cooling system**, flip the green **X** Cold Mode Power Switch (on the left) up, into the on position. To power off, flip back down.
3. To power on the **heating system**, flip the red **Y** Hot Mode Power Switch (right) up, into the on position. To power off, flip back down.

Dispensing Water

Dispensing water can be accomplished by pressing 1 - 3 buttons, depending on the situation. What temperature of water is dispensed (temperature modes), and the amount of water that is dispensed (dispense modes) can be selected by pressing the temperature and dispense mode buttons. By default, your 1000 Pro Series is set to (and will always return to) **QuickFill Mode / Press-To-Fill Mode**, and **Cold Temperature Mode**, which can simply be triggered by pressing or holding the **N** Dispense Button.

1. For non-default usage, start by selecting your temperature mode of choice, by pressing one of the following buttons.

J Hot Dispense Mode Button - **Child Safety Lock** function requires dispense button to be pressed within 5 seconds of selecting hot mode.

K Ambient Dispense Mode Button

L Cold Dispense Mode Button - DEFAULT

Next, select your preferred dispense mode by following the relevant instructions for that specific mode.

Press-To-Fill Mode can be triggered by simply pressing and holding your finger down

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on the **N** **Dispense Button**. Water (of selected temperature mode) will continue to dispense until button is released, or 10 minutes has elapsed.

QuickFill Mode, when triggered, will dispense water for 10 seconds (this time is customizable, see "**Customizing QuickFill Mode**" on page 10), and then stop.

It is active by default, and can be toggled by pressing the **M** **QuickFill Mode Button**.

To dispense water using QuickFill Mode (when active), simply press the **N** **Dispense Button**.

ConstantFill Mode, when triggered, will continuously dispense water 'hands-free' until it is disengaged (or 90 seconds has elapsed). It can be toggled by pressing

the **M** **QuickFill Mode Button** once, after which the button's light will shutoff,

indicating ConstantFill Mode is active. Once it has been selected, simply press the **N** **Dispense Button** to start dispensing water, and then press it again to stop dispensing.

Customizing QuickFill Mode

QuickFill Mode can be customized to fit your favorite cup, bottle, or other container. Be aware that this function is controlled by a timer, and may vary based on fluctuations in your water sources pressure (i.e. when your sink is running if that is your source). Complete the following instructions to customize the time. Minimum required duration of 6 seconds.

1. Place your desired container (empty) underneath the **O** **Water Dispenser Nozzle**.
2. Press and hold the **M** **QuickFill Mode Button** for 5 seconds. Button begin to flash.
3. Press and release the **N** **Dispense Button**. Water will begin dispensing.
4. Once your container has reached the desired fill level, press and release the **N** **Dispense Button** to stop water from dispensing.
5. Finally, press and release the **M** **QuickFill Mode Button** to save your new fill time. You're all set!

Controlling Dispenser Light

Your 1000 Pro Series is equipped with a **II** **Dispenser Light**. It has 3 different modes

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that can be toggled by pressing the **B** Dispenser Light Button. By default, it is set to illuminate only when dispensing.

1. To toggle to **always illuminate**, press **B** Dispenser Light Button once. Button will remain illuminated.
2. To **toggle to never illuminate**, press **B** Dispenser Light Button again. Button light will turn off.
3. To toggle back to **illuminate only when dispensing**, press **B** Dispenser Light Button one last time. Button will re-illuminate.

Using ECO Mode

Your 1000 Pro Series is equipped with an environmentally aware energy saving feature called **ECO Mode**. This feature will power down the heating and cooling systems when it senses the room's ambient light has been significantly reduced. It will power back up the heating and cooling system once it senses the ambient light levels have returned to their normal level.

By default, this feature is **enabled**, which is indicated by the **C** ECO Mode/Filter Rest Button being illuminated white.

When **ECO Mode** is active, the **C** ECO Mode/Filter Rest Button will illuminate green.

1. To disable **ECO Mode**, simply press and release the **C** ECO Mode/Filter Rest Button once. The light will turn off.
2. To re-enable **ECO Mode**, simply press and release the **C** ECO Mode/Filter Rest Button again. The light will turn back on to white.

Please Note:

Should you experience any issues with ECO Mode engaging at unwanted times, it may be due to an insufficient ambient light levels (when the lights are turned on). To resolve, either try relocating the appliance to an area that will expose the appliance to higher levels of ambient light (when the lights are turned on), or disable ECO Mode by pressing **C** ECO Mode/Filter Rest Button.

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Replacing Your 1000 Pro Series's Filters

Your 1000 Pro Series is equipped with a **I** Pod Filter(s) Status Light to indicate when you need to change your pod filters (based on typical usage). This reminder is controlled by a timer that will change the Pod Filter(s) Status Light from white to red every six months. This timer can be reset by following the last step in this section.

To maximize filter and appliance lifespan, it is very important to always flush the **F1** ULTRA+3 Hybrid Scrub, or alternative **F3** Chemical Scrub and the **F5** Polishing Scrub (if purchased separately), prior to installing them into your 1000 Pro Series.

For this step, you will need a towel, a container to catch water, and your Filter Flushing Setup you assembled during installation.

1. Unplug **Z** 110v Power Cord from the electrical outlet.
2. Shutoff water flow to your appliance by turning the blue handle on the **C** 1/4 in. Quick Connect Shutoff Valve (see Installation Guide) connected to your 1000 Pro Series's **BB** Source Input Port located at the back of the appliance.
3. Place your container below the **O** Water Dispenser Nozzle, then press the **K** Ambient Dispense Mode Button, quickly followed by pressing and holding the **N** Dispense Button to de-pressurize the system, by dispensing water into a cup until water flow stops.
4. If you aren't replacing the **F1** ULTRA+3 Hybrid Scrub (or one of the alternative filters listed above), you can skip ahead to "Step 9" on page 14.
5. Disconnect the tubing running between our 1000 Pro Series's **BB** Source Input Port and the **C** 1/4 in. Quick Connect Shutoff Valve you just shutoff, and place end of the tubing into the container to catch any water that drains back.
6. Connect the open end of the tubing from your **G** Filter Flushing Setup to the **C** 1/4 in. Quick Connect Shutoff Valve that you just disconnected.
7. Connect the filter(s) listed above that you are replacing to the **G** Filter Flushing Attachment, and flush by opening the **C** 1/4 in. Quick Connect Shutoff Valve, until the water exiting the filter is clear. Be sure

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to aim the water outlet on the attachment into your container.

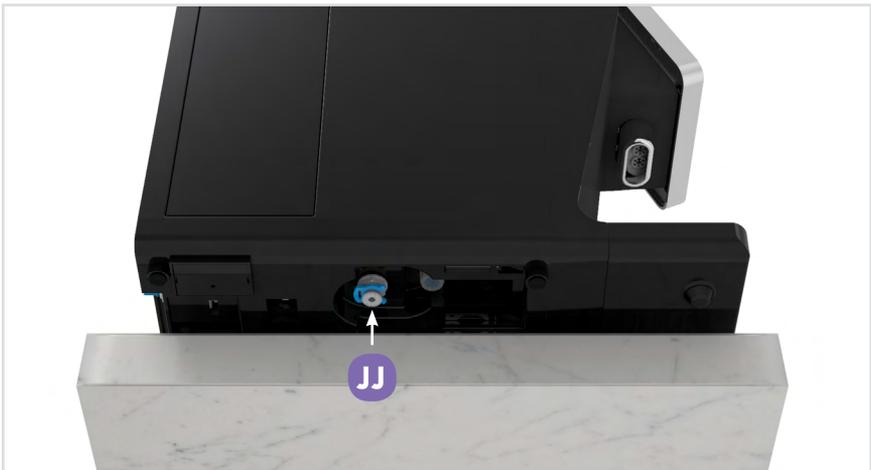
- Now, disconnect the **G** Filter Flushing Setup from the **C** 1/4 in. Quick Connect Shutoff Valve and reattach it to the **BB** Source Input Port
- Next, if replacing the internal filter, open the **R** Internal Filter Door by inserting your finger into the opening at the top, and pulling lightly down and outward.
- Lay a towel down across the base of the internal filter cavity, to catch any water that drips down, and prevent triggering **CC** Leak Detection Sensor.
- Replace the applicable filter (s) in the location (s). Filters can be removed by twisting counter clockwise. To insert new filters, press filter upward into the **S** Internal Filter EZ-twist Mount and **EE** External Filter EZ-twist Mount (if in use) while twisting clockwise.
 - F1** ULTRA+3 Hybrid Scrub (DEFAULT - Internal Filter Slot)
 - F2** Particle Scrub (DEFAULT/OPTIONAL - External Filter Slot)
 - F5** Polishing Scrub (Alternative - Internal Filter Slot)
 - F3** Chemical Scrub (Alternative - External Filter Slot)
- Reattach the **R** Internal Filter Door, and discard the old filter (s).
- Open the **C** 1/4 in. Quick Connect Shutoff Valve, to enable water flow.
- Place your container below the **O** Water Dispenser Nozzle one last time, then press the **K** Ambient Dispense Mode Button, quickly followed by pressing and holding the **N** Dispense Button until water flow is constant, to re-pressurize the system. Once water is steadily dispensing, you can stop.
- Plug **Z** 110v Power Cord back into the electrical outlet.
- Finally, press and hold the **C** ECO Mode/Filter Rest Button for 5 seconds to reset the timer and **I** Pod Filter(s) Status Light. You're finished!

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Storing & Relocating Your 1000 Pro Series

At some point, you may need to store or relocate your 1000 Pro Series. Should one of these situations be the case for you, below are a few simple steps to prevent any damage from occurring.

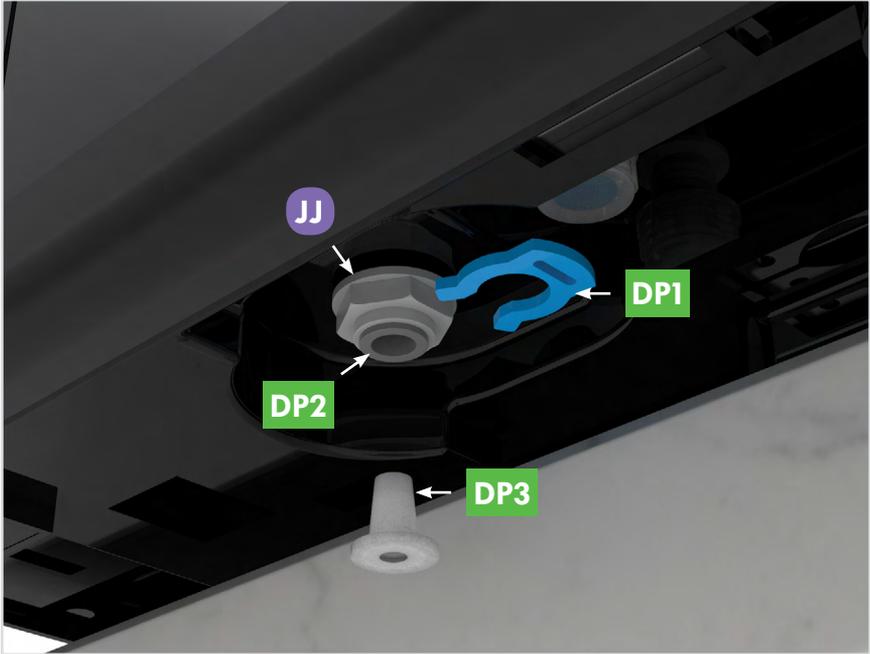
1. First, if the cooling and/or heating systems are powered on, flip **X** **Hot Mode Power Switch** and **Y** **Cold Mode Power Switch** into the down position to power off. **This should always be done prior to shutting off water supply.**
2. Shutoff water flow to your appliance by turning the blue handle on the **C** **1/4 in. Quick Connect Shutoff Valve** (see **Installation Guide**) connected to your 1000 Pro Series's **BB** **Source Input Port** located at the back of the appliance.
3. Grab a container (preferably with high sides) , like a bucket or pitcher, and place it on the floor in front of your 1000 Pro Series.
4. Rotate your 1000 Pro Series counter-clockwise 90 degrees and slide forward towards the edge of your counter-top (or whatever surface it is resting on) until roughly 30% of your 1000 Pro Series's left side is extending over the edge. This will expose **JJ** **Appliance Drain Port**. **Be sure to keep it braced with your body so it does not fall!**



5. Ensure your container is directly below the **JJ** **Appliance Drain Port**.

Maintaining Your 1000 Pro Series

6. Slide the blue **DP1 Retainer Clip** off of the **JJ Appliance Drain Port**.



7. Press the dark gray **DP2 Quick Connect Sleeve** all the way up into the port then, while keeping the sleeve pressed in, pull down and remove the white **DP3 Plug**.
8. Now, press and hold the **N Dispense Button** (with **Cold Mode** selected) until water flow from the drain port stops, indicating your 1000 Pro Series has been fully drained.
9. Replug the **JJ Appliance Drain Port** by repeating "Step 7" in reverse.
10. Next, if applicable, shutoff the **C 1/4 in. Quick Connect Shutoff Valve** connected between your 1000 Pro Series's **AA Accessory Output Port** and any accessory appliances (i.e. coffee maker) and disconnect the tubing from the port. Placing a towel underneath your ports will help save time cleaning up drippage.
11. Make any necessary adjustments to your accessory appliances in lieu of them no longer receiving water (i.e. powering them off in necessary).

Maintaining Your 1000 Pro Series

12. Disconnect the tubing running between our 1000 Pro Series's **BB** Source Input Port and the **C** 1/4 in. Quick Connect Shutoff Valve you just shutoff, and place end of the tubing into a container to catch any water that drains back.
13. Next, place the container below the rear ports, and tilt the 1000 Pro Series backwards (no more than 45 degrees), allowing any remaining water to drain from the appliance.
14. Now remove the filter(s). If the filter(s) will not be used for more than a few days, we highly recommend discarding them, and replacing them with new ones, to avoid any bacteria or mold growth issues. Storing them in your refrigerator may extend this time, but results will vary.
15. Finally, unplug **Z** 110v Power Cord from the electrical outlet. You're finished!

Leaving Your 1000 Pro Series (Vacation)

If you plan to take a trip, and leave your 1000 Pro Series for more than a few days, We highly recommend following the steps below prior to leaving. This will help prevent any damage from occurring, the rare possibility of leaks, and returning to poor tasting water. If your trip is more than two weeks, we recommend using these steps instead, "Storing & Relocating" on page 15.

1. If applicable, first flip **X** Hot Mode Power Switch and **Y** Cold Mode Power Switch into the down position to power off the heating and cooling systems.
2. Next, unplug **Z** 110v Power Cord from the electrical outlet.
3. Shutoff water flow to your appliance by turning the blue handle on the **C** 1/4 in. Quick Connect Shutoff Valve (see Installation Guide) connected to your 1000 Pro Series's **BB** Source Input Port located at the back of the appliance.
4. Place a container below the **O** Water Dispenser Nozzle, and dispense water from each of the three temperature modes until no more water will come out.
5. When you return, after reconnecting tubing, reinstalling filters, and re-enabling water flow (in that order), we recommend flushing 1 gallon of water from each temperature mode prior to use. Have a great trip!

Troubleshooting Your 1000 Pro Series

Below are some simple steps to troubleshoot the most frequent issues our users experience. If your issue is not listed in this section, or you feel in any way confused, please feel free to contact us.

Call us at [1-844-374-6576](tel:1-844-374-6576), or email us at support@drinkpod.com.

Issue #1: My 1000 Pro Series is dispensing slowly.

Solution 1: Check to ensure your home's water line is providing sufficient water pressure.

Solution 2: Something may be restricting water flow. Is a section of tubing pinched? Are all of the valves between your water source and the 1000 Pro Series open as far as they'll go?

Solution 3: Your filter (s) may need replaced. Filter (s) will slowly become more clogged by the contaminants they filter out, slowing water flow. The lifespans we list are average, and may vary greatly for those with abnormally high contaminants in their water.

Solution 4: If you are using the optional external filter, and have not ascertained whether or not it is necessary, you can try removing it. Remember, it is only recommended for scenarios where there are higher than normal levels of large particle contaminants present, to extend your primary filters lifespan. If such contaminants are not present in significant quantities, it will be ineffective, and possibly unnecessary.

Solution 5: As a final solution, if your water source doesn't require sub-micron filtration, you can swap your primary filter with a Polishing Filter (KMFLTEZ4) that can be purchased separately from the Drinkpod website, Drinkpod.com, and select retailers. In comparison to the primary ULTRA+3 Filter (KMFLTEZ5) that was included with your 1000 Pro Series, it trades off sub-micron filtration capabilities for a higher flow-rate, and extended lifespan.

Issue #2: My filter lifespan seems very short.

Solution 1: Are your filters in the wrong order? Review the order in which you've installed your filters, and ensure they match the correct order shown here, "[Filter Details](#)" on [page 6](#). Instructions for moving and replacing filters can be found here, "[Replacing Your 's Filters](#)" on [page 13](#).

Solution 2: Filters will slowly become more clogged by the contaminants they filter out, slowing water flow. The lifespans we list are average, and may vary greatly for those

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with abnormally high contaminants in their water.

Solution 3: If you haven't already, try attaching the secondary external Particle Filter and external attachment assembly to your 1000 Pro Series. It was included to specifically address scenarios a users water source has abnormally high levels of large particle contaminants, to extend the primary filters lifespan.

Issue #3: My 1000 Pro Series isn't powering on.

Solution 1: Check to make sure GFI (red and black buttons on certain electrical outlets) has not been tripped. If it has, reset it. If it trips again, you have a short somewhere. We highly recommend calling a professional electrician.

Solution 2: Check your electrical circuit breaker.

Solution 3: Test your electrical outlet with another device.

Solution 4: Contact support at [1-844-374-6576](tel:1-844-374-6576), or email us at support@drinkpod.com.

Issue #4: My 1000 Pro Series's Hot Mode won't dispense.

Solution 1: Check water source line is turned on at source connection and water is flowing into the of 1000 Pro Series.

Issue #5: My 1000 Pro Series's Hot Mode isn't hot.

Please note, this appliance is heating system is preset to a temperature range of 172.4°F - 194°F (78°C -90°C). This temperature is not adjustable.

Solution 1: Flip  **Hot Mode Power Switch** up to "ON" / "I" position at rear of the appliance.

Solution 2: Hot tank's water level may have been drained and exhausted by above average use, and requires sufficient time to replenish.

Issue #6: My 1000 Pro Series's Cold Mode isn't cold.

Please note, this appliance is cooling system is preset to a temperature range of 34.7°F - 41.9°F (1.5°C - 5.5°C). This temperature is not adjustable.

Troubleshooting Your 1000 Pro Series

Solution 1: Flip **X** **Cold Mode Power Switch** up to "ON" / "I" position at rear of the appliance.

Solution 2: Cold tank's water level may have been drained and exhausted by above average use, and requires sufficient time to replenish.

Solution 3: Compressor may have failed or lost the R-134A refrigerant. If compressor is running continuously and/or feels extremely hot to touch, power off **X** **Cold Mode Power Switch**, and contact support at [1-844-374-6576](tel:1-844-374-6576), or support@drinkpod.com.

Issue #7: My Dispenser Button Light is flashing.

Solution 1: When your 1000 Pro Series's beeping and/or the Dispenser light is blinking, it means that the **Leak Detection Sensor** has detected water and shut down the system as a precaution against flooding. This is why we recommend laying a towel down over the sensor when setting up the unit or changing filters, so as not to get water onto the interior base.

To clear/reset: Unplug the **Z** **110v Power Cord**. Check for any leaking water. If water is actively leaking, shutoff your water source valve behind your 1000 Pro Series, then unscrew and remove the exterior panels to identify where the product is leaking. In almost all scenarios, it will be one of the internal fittings that was loosened during shipping. Firmly reattach the leaking fitting, then turn on the source valve, and check to ensure all leaking has ceased. Once you've resolved all leaks, reattach exterior panels.

Now, rotate and slide the 1000 Pro Series so that the rear left corner is extruding over the counter. Insert a small flat head screwdriver into the small slot in between the bottom panel and the **CC** **Leak Detection Sensor** tray. Pull gently backwards (towards the left of the appliance) while applying upwards pressure, to pop out the sensor tray. Lift out the **Leak Detection Sensor** (looks like a circuit board). Dry it thoroughly, and then dry out the entire cavity. Re-plug the unit to power to reset the program. Reinstall the **Leak Detection Sensor** and tray. Good to go!

Issue #8: My 1000 Pro Series is leaking water.

Solution 1: Follow the leak to its source. There may be a section of tubing that has a loose

Troubleshooting Your 1000 Pro Series

connection that requires reattaching. Check by pushing tube inwards till it stops, then pulling outward (if Quick Connect/has sleeve) to ensure it is properly gripping.

Solution 2: Check for disconnected tubing or water line or filter connection throughout unit.

Solution 3: Check for broken, cracked or weak fitting connections.

Solution 4: Contact support at [1-844-374-6576](tel:1-844-374-6576), or email us at support@drinkpod.com.

Warranty

Drinkpod LIMITED WARRANTY

FOR TWO YEARS from the date of sale this appliance is warranted against defects in material or workmanship when it is correctly installed, operated and maintained according to all supplied instructions.

WITH PROOF OF SALE a defective appliance will receive free repair or replacement at option of seller:

Drinkpod, LLC 1-844-374-6576

This warranty applies for only 90 DAYS from the date of sale if this appliance is ever used for other than private household purposes.

This warranty covers ONLY defects in material and workmanship, and will NOT pay for:

1. Expendable items that can wear out from normal use, including but not limited to filters, belts, bags or screw-in base light bulbs.
2. A service technician to clean or maintain this appliance, or to instruct the user in correct appliance installation, operation and maintenance.
3. Service calls to correct appliance installation not performed by Drinkpod authorized service agents, or to repair problems with house fuses, circuit breakers, house wiring, and plumbing or gas supply systems resulting from such installation.
4. Damage to or failure of this appliance resulting from installation not performed by Drinkpod authorized service agents, including installation that was not in accord with electrical, gas or plumbing codes.
5. Damage to or failure of this appliance, including discoloration or surface rust, if it is not correctly operated and maintained according to all supplied instructions.
6. Damage to or failure of this appliance, including discoloration or surface rust, resulting from accident, alteration, abuse, misuse or use for other than its intended purpose.
7. Damage to or failure of this appliance, including discoloration or surface rust, caused by the use of detergents, cleaners, chemicals or utensils other than those recommended in all instructions supplied with the product.
8. Damage to or failure of parts or systems resulting from unauthorized modifications made to this appliance.
9. Service to an appliance if the model and serial plate is missing, altered, or cannot easily be determined to have the appropriate certification logo.

Disclaimer of implied warranties; limitation of remedies

Customer's sole and exclusive remedy under this limited warranty shall be product repair or replacement as provided herein. Implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law. Seller shall not be liable for incidental or consequential damages. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitation on the duration of implied warranties of merchantability or fitness, so these exclusions or limitations may not apply to you.

This warranty applies only while this appliance is used in the United States.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Drinkpod, LLC. 8747 20th Ave. Brooklyn, NY 11214 USA